

Important Phone Numbers

Martinsburg VA Medical Center

Phone: 304-263-0811

Outside Martinsburg area: 800-817-3807

<u>Service</u>	<u>Extension</u>
Eligibility	3758
Mental Health	3344
Pharmacy	4870
Women's Health Clinic	4256
OIF/OEF/OND	4177
My HealtheVet	2036
Patient Education	2334
Veterans Representative	2082
Military Order of the Purple Heart	2386
Veterans Transportation Network	3732

Community Based Outpatient Clinics

Cumberland, Md.	301-724-0061
Frederick, Md.	301-624-1200
Franklin, W. Va.	304-358-2355
Hagerstown, Md.	301-665-1462
Harrisonburg, Va.	540-282-6035
Petersburg, W. Va.	304-257-5817
Stephens City, Va.	540-869-0600

Martinsburg VA Medical Center

Health Care And Enrollment



Honor America's Veterans as heroes by providing the highest quality health care



Martinsburg VA Medical Center

510 Butler Avenue

Martinsburg, W. Va., 25405

Phone: 304-263-0811

Outside Martinsburg area:

800-817-3807

www.martinsburg.va.gov

We are your Primary Care Provider of Choice!

Our vision at the Martinsburg VA Medical Center (VAMC) is to be a Patient Centered health care system and your provider of choice. We strive to provide excellent health care, research and education in an atmosphere where health care professionals choose to work. We are an active partner in the community and with the Department of Defense.

The Martinsburg VAMC is a comprehensive medical system supported by seven community based outpatient clinics, a community living center and rehabilitation center.

We have outstanding care teams that specialize in Veterans' health including doctors, nurses, social workers, physician assistants, surgeons, critical care teams, radiologists, lab technicians and more.

The Martinsburg VAMC offers a comprehensive range of services including primary care, preventative care, pharmacy, Women Veterans health care, orthopedics, mental health, physical therapy, audiology and speech pathology, nutrition, vocational services, rehabilitation and more.





VA Websites of Interest

U.S. Department of Veterans Affairs

www.va.gov

Veterans Health Administration

www.va.gov/health

Veterans Benefits Administration

www.vba.va.gov

National Cemetery Administration

www.cem.va.gov

My HealthVet

www.myhealth.va.gov

eBenefits

www.ebenefits.va.gov

Women Veterans Health Care

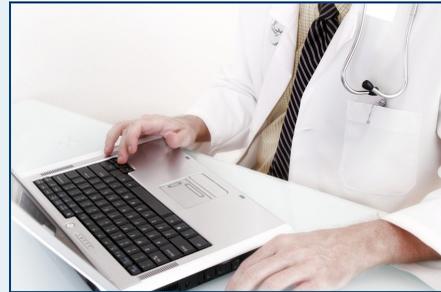
www.womenshealth.va.gov

Returning Service Members

www.oefoif.va.gov

Easy Ways to Enroll

- ✓ You can apply for VA health care by completing VA Form 10-10EZ, Application for Health Benefits.
- ✓ Visit the Martinsburg VAMC Eligibility Office
- ✓ Visit any of the community-based outpatient clinics
- ✓ Access the VHA website at www.va.gov
- ✓ Request the VA Form 10-10EZ, online at www.va.gov/1010EZ.htm or by calling VA's Health Benefits Service Center, toll free at 877-222-VETS (8387) Monday through Friday between 7 a.m. and 8 p.m. Eastern time.



When will I Receive a Decision on my Application?

Once your application for enrollment in the VA Health Care System is processed, VA's Health Eligibility Center will send you a letter informing you of your enrollment and priority group assignment. The letter will also give instructions on how to appeal the decision if you do not agree with it.

What can I expect on My First Visit?

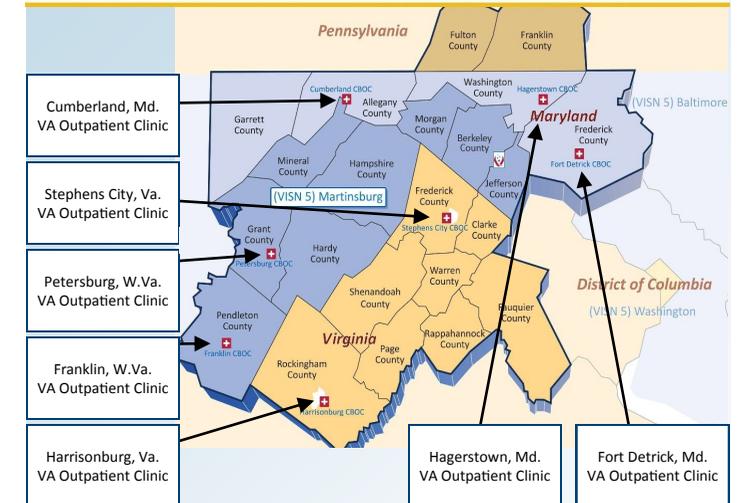
You will be assigned to a comprehensive primary care (CPC) team or one of the outpatient clinics in the area where you live.

You will receive a letter in the mail informing you of your team or clinic appointment, the name of your physician and the first appointment date. If you have any questions or have not received your letter within 30 days, please call us. For your first appointment, bring copies of medical records from any outside doctors that you have seen and a list of medications.

If you need medications refilled or you have a medical problem that needs attention, you will be seen by a physician or a physician assistant. You can also talk to your care team about registering for My HealthVet.



Martinsburg VA Medical Center Service Area



Volunteer Transportation Network

The Volunteer Transportation Network (VTN) provides transportation to patients living in outlying areas. Vans operated by the VTN pick up and return patients to designated points in the Veterans local area who have appointments at the Martinsburg VAMC. The vans are driven by volunteers who generously give their time and service to our Veterans. For more information or to reserve a seat, please call 304-263-0811, ext. 3732 or 800-817-3807, ext. 3732. You can also stop by the office at 1C-119F the next time you are in Martinsburg.