



Honor America's Veterans as
Heroes by providing the highest
quality health care.

Important Phone Numbers

Martinsburg VA Medical Center

Phone: (304) 263-0811
(Toll Free) 800-817-3807

Comprehensive Primary Care

CPC1 - (304) 264-3960
CPC2 - (304) 264-3964
CPC3 - (304) 264-3968

Specialty Care Clinics Extension

Ambulatory Surgery -	3554 or 3629
Audiology / Speech -	3288
Eye / ENT -	3529 or 3530
Medicine Specialty -	3595
Mental Health -	3344
Surgery -	3627 or 3554
Women's Health Clinic -	3508 or 4256

Ancillary Services Extension

Imaging / Radiology -	3442
Medical Advice Line (24 hr) -	4390
Pharmacy -	3150 or 3151
Prosthetics -	3500
Veteran Transportation Network -	3732

Community Clinic Locations

Cumberland, MD - (301) 724-0061
Franklin, WV - (304) 358-2355
Hagerstown, MD - (301) 665-1462
Harrisonburg, VA - (540) 442-1773
Petersburg, WV - (304) 257-6817
Stephens City, VA - (540) 869-0600

Martinsburg VA Medical Center

Health Care and Enrollment

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Martinsburg VA Medical Center
510 Butler Avenue
Martinsburg, WV, 25405

Phone: (304) 263-0811
(Toll Free) 800-817-3807
<http://www.martinsburg.va.gov>

We are your Primary Care Provider of Choice!

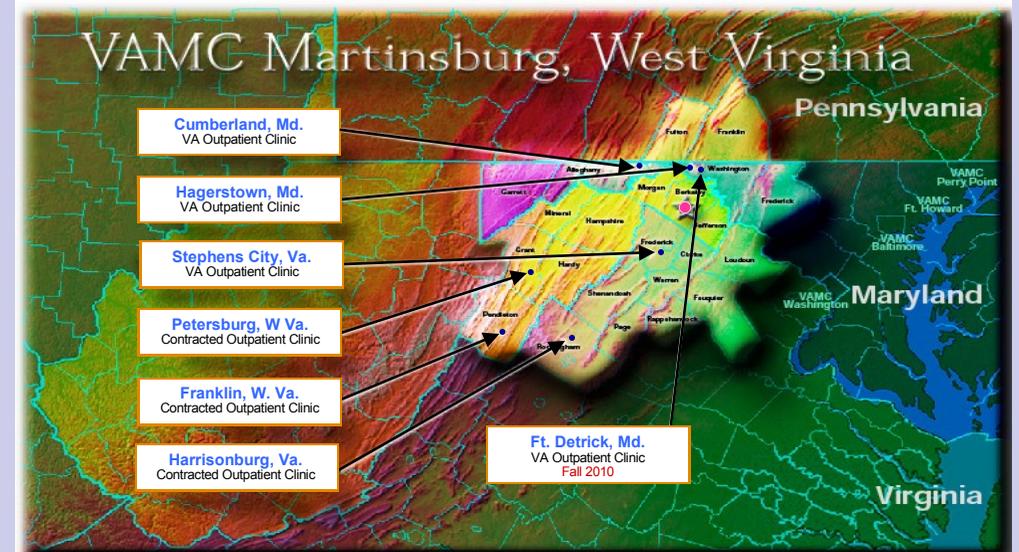
Our Vision at the Martinsburg VA Medical Center is to be a *Patient Centered* health care system and your provider of choice. We strive to provide **excellent** health care, research, and education in an atmosphere where health care professionals choose to work. We are an active partner with the community and the Department of Defense.

Located in the heart of West Virginia's Eastern Panhandle, the Martinsburg VA Medical Center can be found on 175 sprawling acres in historic Berkeley County. The Martinsburg VA Medical Center offers a comprehensive range of services, including internal medicine, ambulatory surgery, audiology and speech pathology, dental, nursing home, nutrition, podiatry, prosthetics, women's health, mental health, vocational services, and rehabilitation medicine.

Affiliations

- George Washington University School of Medicine
- West Virginia University School of Medicine
- West Virginia School of Osteopathic Medicine

Service Area...



VA providing Excellent Care in the Four State Region

Who We Are!



The Martinsburg VA Medical Center is a 68 bed primary and secondary care facility. Long-term care is provided in a 178-bed Community Living Center and 312-bed Domiciliary.

The medical center has a service area of 126,000 Veterans in West Virginia, Maryland, Virginia, and Pennsylvania.

In addition to affiliations in ophthalmology and dental, the medical center provides training opportunities for students from more than 25 allied health programs from 12 colleges, universities, and professional schools.



Networking within the system....

The Martinsburg VA Medical Center is part of the National Capitol Veterans Integrated Systems Network, along with VAMC Washington, D.C and the VA Maryland Healthcare System - which consist of VAMCs Baltimore and Perry Point.

Providing **Excellent Care to Veterans at all Times**, these facilities coordinate the care of Veterans and the utilization of staff, equipment and space within the Network.

Easy Ways to Enroll



You can apply for VA health care by completing VA Form 10-10EZ, Application for Health Benefits.

- Visit the VAMC Martinsburg Eligibility Office
- Visit the Community-based outpatient clinics in [Cumberland](#) or [Hagerstown](#), Maryland and [Stephens City](#), Virginia
- Access the VHA website at www.va.gov
- Request the VA Form 10-10EZ, on line www.va.gov/1010EZ.htm or by calling VA's Health Benefits Service Center, toll free at 1-877-222-VETS (8387), Monday through Friday between 7:00 a.m. and 8:00 p.m. eastern

When Will I Receive A Decision On My Application?

Once your application for enrollment in the VA health care system is processed, VA's Health Eligibility Center will send you a letter informing you of your enrollment priority group assignment and whether you were enrolled. The letter will also give you instructions on how to appeal the decision if you do not agree with it.

What Can I Expect On My First Visit?



You will be assigned to a CPC Team or one of our many outpatient clinics in the area.

You will receive a letter in the mail informing you of your team or clinic appointment, the name of your physician, and the first appointment date. If you have any questions or you have not received your letter within 30 days, please call us. For your first appointment, bring copies of medical records from any outside doctors that you have seen and a list of your medications.

If you need medications refilled or you have a medical problem that needs attention, you will then be seen by a physician or physician assistant.

Volunteer Transportation Network

An exclusively volunteer-supported operation that provides transportation to Veterans with outpatient appointments at the Martinsburg VAMC. Transportation is furnished (dependent on the availability of drivers and vehicles) as a shuttle service at no cost to patients.

Contact the VTN Hospital Service Coordinator at 1-800-817-3807, ext. 3732 (Room 1C-119F).

VA Websites Of Interest

US Department of Veterans Affairs
<http://www.va.gov>

Veterans Health Administration
<http://www1.va.gov/health>

Veterans Benefits Administration
<http://www.vba.va.gov>

National Cemetery Administration
<http://www.cem.va.gov>

My HealtheVet
<http://www.myhealth.va.gov>

HealthierUS Veterans
<http://www.healthierusveterans.va.gov>

VA Kids
<http://www.va.gov/kids>