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Welcome

Welcome to the second edition of the Martinsburg Veterans Affairs Medical Center (VAMC) new electronic newsletter “eHeroes Outreach.” Our first edition was a big success, and we want to continue to provide you with informative news, feature stories, and links to some important Martinsburg VAMC webpages. If you would like to subscribe to this newsletter directly, please send an email to MWV-PublicAffairs@va.gov. We hope you enjoy “eHeroes Outreach” as much as we enjoy serving our Veterans.

April 2013



Meet Your Team

Gary Budd, Prosthetics



Did you know the Martinsburg VA Medical Center’s Prosthetic and Sensory Aids Service helps Veterans with their prostheses and sensory aid needs? Gary Budd is one of the staff orthotists at the medical center who helps Veterans by providing the latest orthotic devices, shoes and other bracing needs to eligible Veterans. This Shepherdstown native graduated from Shepherd University in 1975 and began his VA career at the medical center in 1982. He is also a member of our Patient Aligned Care Team committee. Budd said the best part of his job is seeing “the smile on a Veteran’s face when they leave the facility knowing their need will be taken care of.” He said he also enjoys providing the best care and being able to meet the needs of Veterans that visit him at the medical center’s Prosthetic Treatment Center.

Phil Garvey, Veteran Service Representative

Meet Philip Garvey, a U.S. Air Force Veteran who began his VA career in 2008 as a Veterans Service Representative. His responsibility is to assist Veterans with claims, benefits, enrollment, housing issues and referral information to other services. Before joining the VA, Garvey worked with the Way Station Veterans Program in Frederick, Md., helping homeless Veterans find a place to live, obtain grants and find jobs. Through his participation in the Washington DC VA Medical Center’s 2008 Welcome Home Celebration and Stand Down, Garvey found himself applying for a job as a Veterans Service Representative at the Martinsburg VA Medical Center. Garvey is an advocate for our Veterans. “I consider myself extremely fortunate to have been selected to this position; I have a passion for serving the men and women who have served our country,” he said.



Our Clinic Locations

Cumberland, Md.
Fort Detrick, Md.
Hagerstown, Md.
Harrisonburg, Va.
Stephens City, Va.
Franklin, W.Va.
Petersburg, W.Va.

Around the Martinsburg VA Medical Center Campus History and Trivia

In 1976, President Gerald Ford allocated funds for construction of a six-story facility to replace the original scattered one-story structures designed for temporary use. The project called for an entirely new 357-bed hospital, a 120-bed nursing home and a 200-bed domiciliary. After six years of construction, the Martinsburg VA Medical Center opened to Veterans in 1984.

 **eBenefits**
My Gateway to Benefit Information

 **Need A Ride?**
Transportation

 **Women Veterans**
Health Care

 **Returning**
Service Members

 **Email Updates**

Operation Newton

The Martinsburg Veterans Affairs Medical Center conducted a full-scale emergency preparedness exercise, in cooperation with local, state, and federal emergency preparedness agencies, hospitals and universities, on April 4. The scenario for the event was a C-17 Globemaster carrying 147 passengers crashed with its wing clipping the main medical center building. The exercise focused on participants' emergency response plans, policies and procedures. This exercise included an emergency full-scale evacuation of the medical center with mass casualties.

To conclude the exercise, a mock press conference was held that included the medical center director, participating agency representatives and staff members. We appreciate the efforts of all the participants and volunteers involved. We learned a lot!



My HealtheVet



My Health, My Care: 24/7 ^{Online} Access to VA

My HealtheVet is VA's online personal health record, designed for Veterans to partner with their health care team. It provides opportunities and tools to make informed decisions and manage health care information. There are a few different account types: basic, advanced and premium. The Premium account gives you the most access to your health care record, including lab reports, VA

Notes, radiology reports, and other important health documents. In order to get a Premium account, you just have to go through an "In-Person Authentication," which can be done when you come to the medical center for your next appointment. It's easy and only takes a few minutes. Just ask the Information Desk if they have seen one of the friendly neighborhood My HealtheVet Representatives, and they will be glad to assist!

Around Martinsburg VAMC Campus

The VHA is conducting the 2013 edition of the national VHA Survey of Enrollees. The purpose of the survey is to provide critical and essential information on Veteran utilization of health services. The survey is an approximately 15-30 minute telephone call, or could also be completed by mail or web. Full initiation of the survey began the week of April 14 and will continue for 16 weeks.

Enrolled Veterans selected for the survey will receive a letter that provides information about the survey and the contractor conducting the survey on behalf of VA.



Upcoming Outreach Events— April



April 15, 7 a.m.: Outreach Team will be at Garret County Health Fair

April 18, 9 a.m. to 3 p.m.: Outreach Team will be at Chambersburg, Pa., Mall

April 22 and 30, 8:30 a.m.: Outreach Team will be at the new Martinsburg Blue Ridge CTC campus

If you have an event coming up and would like to request a member of the Martinsburg VA Medical Center Outreach Team to attend, please contact us at 304-263-0811, ext. 2122.



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