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**Acting Director**  
**Frederick P. Soetje**



[Click here for directions  
www.martinsburg.va.gov](http://www.martinsburg.va.gov)



## Welcome

Please welcome Mr. Frederick Soetje as our Acting Medical Center Director. Mr. Soetje is a native of New York and has had a 25-year career with the Department of Veterans Affairs. He has served the last year as Associate Director for Finance at the VA Maryland Health Care System (VAMHCS), and the previous eight years as the Chief, Pharmacy Services at VAMHCS. Welcome, Mr. Soetje!

April 2014



## Meet Your Team

### Shannon Lyons, Telehealth Clinical Technician



Meet Shannon Lyons, Telehealth clinical technician at the Cumberland Community Based Outpatient Clinic (CBOC). A Cumberland, Md., native, Lyons earned a medical assisting certificate in 1998 from Medix School in Towson, Md. She began working at the medical center as a contractor in January 2012 and was later hired at the Cumberland CBOC in December 2013. "My

dad and grandfather served in the Army," she said. "I enjoy talking with my Veteran patients and hearing some of their amazing stories." Lyons said she also enjoys the VA job tools that are available for employees to progress in their careers. "I am really impressed with all the career opportunities offered at VA," she said. "Between MyCareer@VA and Talent Management System (TMS), you can pave the road to your own future." To learn more about Telehealth technology and how it improves access and care for Veterans, please visit this [link](#).

### Susan Tracey Heinlein, Medical Support Assistant

Meet Susan Tracey Heinlein, medical support assistant at the Heroes Opportunity for Progress and Enrichment (HOPE) Center. This Greer, S.C., native and U.S. Air Force Veteran worked as an aircraft mechanic at Charleston Air Force Base during her four-year enlistment. In 2009, she was hired at the medical center as a work-study employee and assisted Veterans with enrolling in My



HealthVet. In 2011, she earned an associate degree from Blue Ridge Community College. "I really enjoy working here and being able to make a difference in a Veteran's day," Heinlein said. "The medical center staff have been really great to me and really make this medical center a great place to work."

## Our Clinic Locations

[Cumberland, Md.](#)  
[Fort Detrick, Md.](#)  
[Hagerstown, Md.](#)  
[Harrisonburg, Va.](#)  
[Stephens City, Va.](#)  
[Franklin, W.Va.](#)  
[Petersburg, W.Va.](#)

## Quick Tips

April is Sexual Assault Awareness Month



Martinsburg VAMC is here to help.

If you have any questions about Military Sexual Trauma (MST), please contact Angela Coffman, LCSW-C and MST Coordinator at 304-263-0811, ext. 2327.



## Extended clinic hours and child care at Veterans Hospital

The Martinsburg VA Medical Center will begin a 90-day pilot to provide free child care to Veterans' children age four to 12 during evening appointments beginning Monday, May 5. The medical center already offers extended hours in Primary Care and Mental Health from 4:30 to 6:30 p.m. Monday through Thursday. "We know that many of our younger Veterans lead busy lives with jobs and raising young children," said Fredrick Soetje, acting medical center director. "Extending evening appointments was an easy solution but now we are upping our game with free child care to assist our Veterans." In a partnership with Little Eagle Child Care Center located on the Martinsburg VAMC campus the medical center will be offering free child care to our Veterans who are seen in Primary Care or Mental Health during the extended hours. During this 90-day pilot, Veterans will be able to drop off their children between the ages of four and 12 at the Little Eagle Child Care Center on the VA campus. "The pilot will assist in determining not only the usage of the child care but what other services our Veterans feel we should be providing after hours," said Sarah Burns, mental health business manager. To read more about these appointments and the form needed to fill out before your child can be dropped off, please visit this [link](#).



## Local VA employee and Veteran featured in VA Careers blog



Lauren Winebrenner, public affairs specialist at the Martinsburg VA Medical Center, is writing a blog for VA Careers throughout her second pregnancy. Winebrenner is also a patient in the Women Veterans Health Clinic, so the blog gives readers a unique perspective and an "inside look" on what the VA offers pregnant Veterans. Winebrenner has already written two blogs about how the VA will refer a pregnant Veteran to a midwife or obstetrician and about chiropractic care during pregnancy. She will continue to write throughout her pregnancy and highlight different VA benefits and services. To read this blog, please visit this [link](#).

## Upcoming Earth Day celebration at Martinsburg VAMC

The Martinsburg VA Medical Center is inviting the community to attend their annual Earth Day Celebration open house April 22 from 10 a.m. to 3 p.m. The event will take place at the main hospital building 500 in room 1B-114 and will highlight the medical center's green initiatives and other programs. To learn more about this event and our green initiatives, please follow this [link](#).



## VA Removes Annual Income Reporting Requirement



The Department of Veterans Affairs (VA) is eliminating the annual requirement for most Veterans enrolled in VA's health care system to report income information beginning in March 2014. Instead, VA will automatically match income information obtained from the Internal Revenue Service and Social Security Administration. To read more click [here](#).

