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**Director**  
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[Click here for directions](#)  
[www.martinsburg.va.gov](http://www.martinsburg.va.gov)



## Breaking News!

Starting July 8 through Jan. 31, 2014, the main entrance and lobby of the hospital will be **closed**. We are going to renovate our lobby to better serve you! During this construction period, please use the entrance near the CPC (1) or the Emergency Department public entrance. Also, the two elevators located in the lobby will serve floors 2 through 6 only. Signage will be placed inside and outside to redirect our patients, staff and visitors. Thank you for your patience, as we work to serve our Veterans better! Click [here](#) to see a map of the available entrances.

## July 2013



## Meet Your Team

### Monique Smith, Social Work Executive



With both parents and two brothers who are Navy Veterans, an Army Veteran husband, and a love for helping people, Monique Smith says she takes her job as a social work executive very seriously. She began her VA career working in the inpatient post-traumatic stress disorder program in 2000. Throughout the past 13 years, Smith has worked in the Inpatient Center for Addiction Treatment, the inpatient medical ward, the intensive-care unit and even served as the Caregiver Support Program Coordinator. This jack of all trades, so to speak, also serves on the medical center's Ethics Committee, Mental Health Executive Board and Flow Improvement Inpatient Initiative Steering Committee. Smith said she considers it an honor to work as a social worker at the medical center. "Social workers are unsung heroes, and I will never get tired of advocating for them," she said.

### Heidi Metcalf, Medical Support Assistant



Meet Heidi Metcalf, one of the medical support assistants in CPC (2). Born and raised in Martinsburg, Metcalf began her VA career at the medical center in August 2008. She assists Veterans when they call or visit CPC (2) and helps them with their appointment times. In addition, she sits on the Root Cause Analysis Committee and describes herself as a member of the Clown Brigade. She said she really enjoys when the Clown Brigade does something called "clowns on rounds" and visits the community living centers. Metcalf said she enjoys what she does for the Veterans. "What I love most about my job is making sure the Veterans get the health care they need and deserve," she said. "It's a great opportunity to give back to the Veterans for all they have sacrificed for us."

## Our Clinic Locations

[Cumberland, Md.](#)  
[Fort Detrick, Md.](#)  
[Hagerstown, Md.](#)  
[Harrisonburg, Va.](#)  
[Stephens City, Va.](#)  
[Franklin, W.Va.](#)  
[Petersburg, W.Va.](#)

## Quick Tips

Being a family caregiver means taking care of the Veteran you love, and you don't have to do it alone. Check out our caregiver support resources at [www.caregiver.va.gov](http://www.caregiver.va.gov) or by calling the hotline **1-855-260-3274**



## GetWell Network Goes Live

The Martinsburg VAMC recently introduced the new interactive GetWell Network, which is a resource to access patient education information, medication information and entertainment such as television shows, movies and Internet for Veteran patients. The GetWell Network focuses on patient and family engagement during inpatient care and is currently deployed in 22 Veterans Affairs hospitals around the country. It is easy to navigate and is designed for all patients, with special consideration for our senior patients. Click [here](#) to read the rest of the story.



## Hospice Palliative Care: Then and Now



The Martinsburg VAMC Hospice and Palliative Care Teams are growing rapidly, which is evident in the opening of the newly renovated unit in the Community Living Center. The Martinsburg VAMC spent \$2.9 million to renovate the Community Living Center that now holds 35 beds, with 16 of those designated for Hospice and Palliative Care patients. The VHA recognized the substantial need for hospice and palliative care that is projected to increase in the next several years. The private rooms feature flat-screen televisions and a special memory box on the outside of the doors. This memory box is a miniature display case where Veterans and their families can place special memorabilia. Each wing of the Community Living Center has a new family room complete with a fireplace and full kitchen. To read more about this renovation and what our patients are saying about the new Community Living Center, click [here](#).

## 4th of July

We celebrate July 4 as the day the Declaration of Independence was approved by the Continental Congress, setting the 13 colonies on the road to freedom as an independent nation. We celebrate with parades, fireworks and barbecue. It is important to remember we would not be a free nation if it weren't for our forefathers' dreams and the soldiers who fought for those dreams of independence.



The Martinsburg VAMC hopes that you and your loved ones have a great and safe holiday. To read some fun facts about this holiday, click [here](#).

## July— Outreach Events

- July 6— Music Fest at the Harley Davidson of Williamsport, Md., from 11 a.m. to 4 p.m.
- July 10— American Legion Post 42 in Hagerstown, Md., from 3 - 8 p.m.
- July 15— American Legion Post 27 in Dayton, Va., from 7 - 9 p.m.
- July 17— American Legion Post 188 in Harrisonburg, Va., from 3 - 7 p.m.
- July 20— Salute to Our Troops Event in Winchester, Va., from 1- 6:30 p.m.
- July 22— Washington County Agricultural Fair in Sharpsburg, Md., from noon to 8 p.m.
- July 27— Chambersburg M&S Harley Davidson from 7 a.m. to 3 p.m.
- July 30— American Legion Post 202 in Williamsport, Md., from 3 - 7 p.m.

*For more information about events or how to schedule an event, please contact Rick Nappi at 304-263-0811, ext. 2122*



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