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Director
Timothy J. Cooke



[Click here for directions
www.martinsburg.va.gov](http://www.martinsburg.va.gov)



About us

Since 1944, the Martinsburg VA Medical Center (VAMC) has been improving the health of the men and women who have so proudly served our nation. We consider it our privilege to serve your health care needs in any way we can. Services are available to more than 126,000 Veterans living in 22 counties in Western Maryland, West Virginia, South Central Pennsylvania and Northwest Virginia. Our mission is to honor America's Veterans as heroes by providing the highest quality health care.

July 2016



Meet the Team

Lloyd Tracy, MD, FAFP



Meet Dr. Lloyd Tracy!

Tracy is a new Staff Physician in CPC-2. He is board certified by the American Board of Family Medicine and has spent the last three years practicing urgent care medicine with West Virginia University. Here at the medical center Tracy will not only provide patient care but also direct the Family Medicine Residency Program. Tracy, who has lived in countries all around the world, is a long time resident of West Virginia who has spent nine years practicing a full scope of family medicine in the Eastern Panhandle.

New Bike Patrol Enhances Safety and Security



The Martinsburg VA Medical Center Police Department has implemented a new bike patrol into their daily operations. The bike patrol is a welcome addition to the medical center and consists of three police officers who have been trained and certified by the International Police Mountain Bike Association.

The officers attended a 32-hour course providing training on responding to multiple emergency scenarios and other public safety issues. Having the bike patrol allows the Police Department to access areas around the medical center that cars cannot. "Having the bikes gets us more involved in the community and makes officers more approachable." said Brad Church, bike patrol police officer. "Veterans like to have a face-to-face conversation." The bike patrol provides a more effective way to work crowded events and increases direct contact with the public. Since implementation, the bikes have been effectively utilized at two large public events at the medical center, Operation God Bless America and the Country Roads Car Show.

Our Clinic Locations

[Cumberland, Md.](#)
[Fort Detrick, Md.](#)
[Hagerstown, Md.](#)
[Harrisonburg, Va.](#)
[Stephens City, Va.](#)
[Franklin, W.Va.](#)
[Petersburg, W.Va.](#)

For more information about Veterans homeless programs visit www.va.gov/homeless/.

Parenting Class Support Group



When: Tuesdays, 6-7:00 p.m.

Where: Building 500, 2A-122C

Questions: Contact Chaplain Tom Behling at 304-263-0811, ext. 3306

Do you see a non-VA health care provider? Virtual Lifetime Electronic Record (VLER) Health may benefit you!



To learn more about this great program, click [here](#) or call 304-263-0811, ext. 2078

Direct Scheduling Now Available

Did you know that the Martinsburg VA Medical Center was selected to take part in the Audiology and Optometry Direct Scheduling national roll out? This means that Veterans at the medical center no longer need to go through their primary care provider to obtain routine ear and eye appointments. Now Veterans can directly call the Audiology and Optometry clinics to schedule their appointments. Below are some Frequently Asked Questions about the changes.

Q: Will it take longer to get an appointment in Audiology or Optometry?

A: This new process should take less time to get an appointment because you do not need to wait for a primary care appointment. However, wait times can fluctuate depending on clinic availability.

Q: What phone number do I call to schedule a routine ear and eye appointment?

A: To make an audiology (ear) appointment call 304-263-0811, ext. 3288 and to make an optometry (eye) appointment call 304-263-0811, ext. 5180.

Q: What do you mean by "routine" audiology or optometry appointment?

A: Hearing tests and regular eye exams are considered routine appointments. Additionally, there are other types of appointments that we also consider routine. The best way to find out if your appointment is routine is to call the numbers above. The scheduler will ask you some questions to determine if it is best to directly schedule your appointment or to see your primary care physician first.

Q: Can Veterans not enrolled in VA health care make an appointment with audiology or optometry?

A: No, you must be enrolled in VA health care to get an appointment. Enrollment and Eligibility can be reached at 304-263-0811, ext. 5225. Additionally, Veterans receiving care at another VA medical center would need to enroll into care at the Martinsburg VAMC to schedule an appointment at the Martinsburg VAMC.

Medical Center Multimedia

The medical center hosted two large events in June, Operation God Bless America XXVI and Operation Hot Rod Lincoln 2016. Watch the videos below to see highlights of the events and for even more great videos check out our multimedia page by clicking [here!](#)



Operation God Bless America XXVI



Operation Hot Rod Lincoln 2016

Upcoming Events!

Please see below for a list of upcoming events at the medical center and surrounding community based outpatient clinics. Stay tuned to our [Facebook page](#) for more information regarding these great events.

Thu, Aug. 25 - Virtual Claims Clinic in Room 6A-163

Thu, Aug. 25 - Satellite Virtual Claims Clinic and Town Hall at the Petersburg CBOC

Tue, Sept. 6 from 10 a.m. to 6 p.m. - Veterans Career Fair



VA HEALTH CARE | Defining EXCELLENCE in the 21st Century