



ABOUT LGBT Health Care

Lesbian, gay, bisexual and transgender (LGBT) Veterans require the same time and attention by health care professionals as any other Veteran. Studies have shown that LGBT people are at increased risk for high levels of stress, due to being a member of a minority group. This stress can result in increased risks for certain mental and physical health conditions. In addition, they might encounter a lack of awareness, and insensitivity to their unique needs.

Some challenges LGBT Veterans might face include the following:

- Lower overall health status
- Lower rates of routine and preventive care
- Higher rates of smoking, alcohol and substance abuse
- Higher rates of discrimination, stigma and trauma experiences
- Higher risk for mental health illnesses, such as anxiety and depression
- Higher rates of sexually transmitted diseases, including HIV infection
- Increased incidence of some cancers

VHA's commitment to LGBT Veterans includes:

- Promoting a welcoming health and work environment that is inclusive of LGBT Veterans and employees.
- Providing information, guidance and education to VHA providers about LGBT health issues.

Important Contacts

LGBT Special Emphasis Program Manager
Jennifer Marino, 304-263-0811, ext. 4132

LGBT Veteran Care Coordinator
Brienne McCusker, 304-263-0811, ext. 3160
304-620-2668

EEO & Diversity Program Officer
Robyn Hardy, 304-263-0811, ext. 2380

Community Based Outpatient Clinics (CBOC)

Cumberland CBOC
200 Glenn Street
Cumberland, MD 21502

Harrisonburg CBOC
1755 S. High Street
Harrisonburg, VA 22801

Fort Detrick CBOC
1433 Porter Street
Frederick, MD 21702

Petersburg CBOC
15 Grant St.
Petersburg, WV 26847

Franklin CBOC
91 Pine Street
Franklin, WV 26807

Stephens City CBOC
170 Prosperity Drive
Winchester, VA 22602

Hagerstown CBOC
Hub Plaza Bldg.,
1101 Opal Ct
Hagerstown, MD 21742

Proudly Serving LGBT Veterans and Employees

We Serve All Who Served



Martinsburg VA Medical Center
510 Butler Avenue
Martinsburg, WV 25405



VA



U.S. Department of Veterans Affairs

Veterans Health Administration
Martinsburg VA Medical Center

Reviewed 6/2018

Leader in LGBT Healthcare Equality

The Martinsburg VA Medical Center (VAMC) continues to be recognized as a Leader in lesbian, gay, bisexual and transgender (LGBT) Healthcare Equality by the Human Rights Campaign. The Healthcare Equality Index confirms that our policies and practices meet or exceed the criteria for inclusion.

- Our patient's rights policy is inclusive of sexual orientation and gender identity or expression
- Our visitation policy grants same-sex couples the same access as different-sex couples and next of kin
- The Martinsburg VAMC provides cultural competency training that addresses health care issues related to the LGBT community
- Our employment non-discrimination policy is inclusive of sexual orientation and gender identity or expression.

The Martinsburg VAMC continues to strengthen its services and programs to serve the needs of our nation's diverse patient population. We are ensuring that all our Nation's Veterans are welcome and will receive quality health care services.



Serving All Who Have Served

Do Ask, Do Tell

America is home to an estimated one million lesbian, gay, bisexual and transgender (LGBT) service members and Veterans who have served the U.S. military with honor and distinction.

With the Don't Ask, Don't Tell Repeal Act of 2010 and federal agencies from the Pentagon to VA observing Pride Month, opportunities abound for new developments in LGBT Veteran health care. We are honored to serve the LGBT Veteran community and health care system in this exciting time of social advancement.

Prevention and Screening Services for LGBT Patients

The Martinsburg VAMC uses a team approach to provide comprehensive and inclusive care to lesbian, gay, bisexual and transgender (LGBT) patients. It is a Veterans Health Administration policy that medically necessary care is provided to enrolled or otherwise eligible intersex and transgender Veterans, including hormonal therapy, mental health care, preoperative evaluation, and medically necessary postoperative and long-term care following sex reassignment surgery. Sex reassignment surgery cannot be performed or funded by the Department of Veterans Affairs.

Patient Rights and Responsibilities

Veterans and their families will be treated with dignity, compassion and respect. Consistent with Federal law, the Department of Veterans Affairs policy, and accreditation standards of the Joint Commission, Veterans will not be subject to discrimination for any reason, including for reasons of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, or gender identity or expression. Privacy will be protected.

Employment Opportunities

It is the policy of the medical center to provide equal opportunity for all employees and applicants for employment regardless of race, color, religion, sex, age, national origin, disability, sexual orientation, gender identity, gender expression or status as a parent and to maintain a work environment that is free of any form of unlawful discrimination, including all forms of workplace harassment.

Diversity maximizes our true potential for creativity, innovation, quality patient care, educational excellence and outstanding service. Individuals with diverse backgrounds and those who promote diversity and a culture of inclusion are encouraged to apply.

Please explore our career opportunities at www.usajobs.gov.